

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814



June 8, 1988

ALL-COUNTY INFORMATION NOTICE NO. I-48-88

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: FOOD STAMP CORRECTIVE ACTION PLAN

Attached for your information is a copy of California's Food Stamp Corrective Action Plan containing quality control (QC) review findings for the period April through September 1987. This Plan was provided to the Food and Nutrition Service as required by Federal regulations.

Results of the Federal QC sample review reported in this Plan indicate that the statewide nonregressed dollar error rate for the April through September 1987 period is 8.1 percent. This is a decrease from the previous period's finding of 8.4 percent. The results of the most recent preliminary quality control reviews are showing that the improvement is continuing into 1988.

This Plan has been revised and reorganized since the previous period to include additional material. The Plan is now in two parts. Part I reports on State level corrective action. In addition to the section on error data analysis, there is a new section titled Overview of State Corrective Action Activities. This section explains our general approach to corrective action at the State level and reports on ongoing statewide error reduction activities such as IEVS, the Corrective Action Clearinghouse, and annual statewide corrective action conferences.

Part I also discusses the two new State level corrective actions for the Food Stamp program: Publication of Corrective Action Organizational Alternatives and Desk Guide. The status of prior corrective actions is also reported here. This information is presented in greater detail than in our Corrective Action Plan for the prior period.

Part II, County Level Corrective Action, is new. The first section of this part contains County error rate data analysis. Data for the thirteen expanded sample Counties indicate that seven Counties show a decreased error rate for this period, while six show error rate increases. Four Counties have payment error rates below the 5.0 percent Federal performance standard.

The second section provides an overview of County level corrective action including the major error elements and error causes addressed by Counties and the kinds of corrective actions adopted. This section also contains a table giving information about the 139 new, continuing, and completed County level corrective actions occurring during the October 1986 through September 1987 period.

The final section of Part II discusses error reduction activities in the ten intensive focus Counties for this period in the Food Stamp program.

We believe that the new format provides more complete information on the extensive State and County error reduction activities that are taking place here in California. Thank you for your continued efforts. The improvement in the error rate reflects the hard work and attention you have directed toward the Food Stamp program. Progress is being made; keep up the good work!

If you have questions or comments about this plan, please contact Ms. Leslie Frye, Chief, Corrective Action Bureau, or your staff may call your Corrective Action Consultant at (916) 445-4458.



LINDA S. McMAHON
Director

Attachments

cc: CWDA